

## **HEATING | VENTILATION | AIR CONDITIONING**

@D&B

# Commercial **HVAC** Services

- **Daikin Factory Authorized Service** 
  - Installation & Maintenance
  - Repairs or Replacement



#### **Overview**

D&B Service Group is the service arm for D&B Building Solutions, a leading supplier of commercial and industrial HVAC solutions for over 45 years. D&B Service Group is the exclusive provider of comprehensive Daikin Factory Authorized Service in the northern New Jersey area and offers topnotch technical support for new and existing HVAC systems. With the combination of D&B Service Group, D&B Building Solutions and D&B Parts, we provide our customers with complete support for all their HVAC needs.

For more than a decade, D&B Building Solutions has been the exclusive manufacturer's representative for Daikin equipment in northern New Jersey and with the addition of D&B Service Group, we are now able to provide service for startup, labor warranties and service contracts. Additionally, we are able to provide complete turnkey services.

Improperly installed equipment, outdated and malfunctioning units, technical issues and long wait times for startup are just some of the many reasons a building's HVAC system can be inoperative. D&B Service Group understands the frustrations that go along with this and its effect on occupant comfort. Having access to our parts division, with local stock of the most common parts, allows D&B to service your HVAC needs expediently by avoiding the extra step of ordering necessary parts.



#### **Services Offered:**

- Equipment Start-Ups
- Maintenance Contracts
- Filter Changes
- Belt Replacements
- System Diagnostics
- Component Upgrades
- Turnkey Installations

## 3 ways D&B Service Group provides a superb customer experience:

1

**Factory-Trained** - D&B Service Group is the exclusive provider of Daikin Factory Authorized Service and employs only factory-trained and experienced service technicians to ensure consistent, high quality service. Our technicians are continually trained to keep up with new and evolving technologies.

Responsiveness - D&B Service Group was implemented hugely due to the deep understanding of the need for timely service. Having an in-house service department allows D&B to put our valued customers first and meet all of their HVAC needs quickly, efficiently and correctly.

3

Value - Whether the job is warranty-related or within a service contract, we aim to offer service at the best price point for our customers. Working alongside D&B Parts allows for our extremely competitive prices and increased value because we do not need to purchase parts from a third party.

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### **Knowledgeable Technicians**

D&B Service Group, a Daikin Factory Authorized Service provider, is proud of its factory-trained service technicians and the extended knowledge they bring to every job. In addition to unbeatable service, our technicians will ensure your monthly energy savings stay intact. Efficiency is important to D&B and we believe that your HVAC equipment should run properly while saving you substantial money on your annual energy bills. On the job site, D&B technicians will take all proper precautions for safety, wearing clearly-marked company attire and Personal Protective Equipment. Just as we recognize the importance for fast, reliable service, we are also diligent in making sure we respect our customer's building and surrounding areas.

#### **Maintenance Contracts**

A well-maintained HVAC system runs more efficiently, providing consistent comfort and reduced energy bills. Additionally, regular maintenance can identify a problem and prevent breakdowns. If you want to lock in preferred hourly rates and discounted maintenance and repair parts pricing. a customized maintenance contract can be tailored to meet your budget and your system's specific needs.





## **VRV Technology**

D&B Service Group is the provider of Daikin Factory Authorized Service on all VRV products. Variable Refrigerant Volume (VRV) equipment is a modular, commercially applied A/C and heating system that distributes refrigerant from the outdoor unit to multiple indoor units. This technology provides efficiency, comfortable individual user control and reliability in one flexible package. Available in air-cooled or water-cooled solutions and heat recovery or heat pump systems, Daikin VRV equipment provides advanced heating and cooling options with individual zone control for both open plan and tightly grouped applications. Schools, commercial buildings, hotels, offices and multi-residential buildings have all benefited from this state-of-the-art HVAC equipment.

# **Turnkey Installations**

D&B offers our customers assistance in managing their overall HVAC retrofit projects on a turnkey basis. We understand the responsibilities and challenges involved in designing, managing and executing highly complicated and demanding retrofit projects. By managing the entire project, D&B provides our customers with a single source of responsibility that incorporates all aspects of the project. Having a single source minimizes finger pointing while reducing cost associated with managing multiple building trades. D&B coordinates all activities and communicates directly with our customer, acting as their extended management team.

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